

Shane Edwards

CITO / VP Engineering

// Profile

Name

Shane Edwards

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// Social

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// Summary

I am an experienced CITO, systems architect and software developer who focuses on building applications form-fit to the business and industry at hand. I take pride in growing highly motivated teams who build best-in-class, scalable solutions for any market.

I have had the privilege of building multiple development teams composed of a wide variety of talented professionals, including open source and .NET engineers, QA/QC analysts, designers, and DBAs, among others. I have implemented many different forms of Agile SDLC within my teams as well as trained other divisions within the company on Agile principles and practices. Acting as a servant-leader through the mentorship and guidance of my team members and supporting the larger organization gives me a great deal of satisfaction and drives me to continually improve.

My background also includes experience as a hands-on architect and engineer using various technologies over the past 20+ years. I am comfortable taking a product from rough concept through all stages of architecture, engineering, and development, through final release, growth, and ongoing maintenance. I also have many years of experience acting as a Linux server administrator, Azure system administrator, and DevOps engineer.

// Experience

2016-2023 Wellview / SentryHealth

CITO / SVP, Product

- Served on the executive team helping to build company strategy, budgets, and product roadmaps as well as reporting to our board and investors.
- Supported company growth from under \$1MM ARR to a post-merger \$8MM ARR.
- Directed the development and implementation of cloud-based, HIPAA compliant, SAAS software to provide wellness services to our participants and supported our providers in their mission to positively impact participant health.
- To support my development staff, I directly engaged in DevOps, QA, design, and development tasks to fill gaps as needed and train team members.
- Worked with various segments of the company to understand their technology needs and make *build* or *buy* decisions. When *build* was the goal, I facilitate requirements gathering, documentation, and managed the build and integration process.

2015-2016 ServPro Industries

Software Development Manager

- Responsible for leading development efforts, coordinating with business units, QA, BA, and PMO to achieve development goals.
- Acted as a change agent by suggesting Agile practices and implementing new procedures to improve overall performance.

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CITO / VP Engineering

// About Me

I enjoy working in collaborative environments with motivated teams building impactful software and systems. I find excitement in high-growth environments where agility and follow through are imperative.

In situations where I am called to lead, I am motivated by the opportunity to help my teams find balance in their work and facilitate learning and growth in their careers.

When not building software, I enjoy spending time working on our small family farm with my wife and children and using my hands to build objects not made of code.

// Experience

2010-2014 20|20 Research, Inc. *Director of Software Development*

- Responsible for all aspects of software development, team leadership, and department management, including budgeting, new employee acquisition, and day-to-day operational management.
- Led Agile production teams using the full Agile methodology, including daily stand-ups, sprint kickoffs, retrospectives, and planning sessions in order to more accurately project timelines, manage workflow, and stay under budget.
- Acted as Software Architect by utilizing my years of experience as a developer to help development teams make important decisions with regard to security, functionality, and the structure of applications.
- Architected, administrated, and maintained Linux server environments in both production and development to meet stringent SLA standards imposed by various customer agreements.
- Acted as a liaison between development and other divisions including support, sales, and operations to ensure that all interested parties were informed about development efforts.

2008-2010 20|20 Research, Inc. *Senior Application Developer / Team Lead*

- Introduced and negotiated new technology partnerships with Rackspace, Akamai CDN, Neustar DNS, and Microsoft Azure to achieve fast global availability of our products and meet stringent security standards.
- Introduced the concept of N-tier development and moved production efforts to building reusable and highly scalable code bases to make future development efforts faster and less expensive.
- Designed and implemented the complete rebuild of an existing web application used in the facilitation of qualitative research.
- Engineered the application to provide global accessibility, including 26 languages and universal time zone support system-wide.
- Implemented an API interface to allow external users to integrate easily with our

2005-2008 Hitcents.com, Inc. *Software Development Manager*

- Responsible for the day-to-day operations of the ERP department including budgeting, project planning, and execution of company policy.
- Led nine team members (in the areas of .NET Programming, Perl Programming, Graphic Design, and Database Administration) in the design, development, and implementation of a full-service, web-based, Enterprise Resource Planning solution.

2002-2008 USMC Reserve *2111 Small Arms Repairman - Corporal*

- Honorably discharged upon completion of service.
- Additional details available upon request.